PRESS RELEASE
FOR IMMEDIATE RELEASE

Tuesday, August 11, 2020

MNS LAUNCHES PILOT FOR ELECTRONIC TICKETING SOFTWARE

The Ministry of National Security in partnership with eGov Jamaica today launched its pilot programme for the Handheld Traffic Ticketing Software. Under the initiative, one hundred (100) ruggedized android devices and portable printers will be rolled out in September, to enhance the Traffic Ticketing Management System.

Minister of National Security, the Hon. Dr. Horace Chang emphasised that through improved technology this traffic ticketing solution will provide an accurate, real-time response to traffic ticket management. "**After some consultations, the Ministry identified 25 potential points of failure in the manual paper-based ticketing process that currently exists. We now have an improved solution that is fully integrated, modernized and supports all stakeholders,**" said Minster Chang during a demonstration exercise at the Ministry of National Security's Oxford Road office in Kingston.

The Handheld Traffic Ticketing Software, valued at approximately $40 million was developed by eGov Jamaica in consultation with the Ministry of National Security and the Jamaica Constabulary Force (JCF).

The advanced system will require police officers to input an offender's motor vehicle particulars along with the offence committed under the Road Traffic Act on an android device. Subsequently, a printed copy of the traffic ticket will be generated. The ticketing system will also offer an improved citizen experience by providing a digital copy of the traffic ticket via email.

Senior Director of the Major Technology Transformation Branch at the Ministry of National Security, Mr. Arvel Grant said the system will allow officers to access the internal database of the JCF, to readily identify wanted persons or stolen vehicles.

"**The process will eliminate most of the inaccuracies and delays that occur during the current data entry process. It creates a more seamless traffic ticketing system and once the ticket is generated it is updated instantly across all stakeholder platforms, including the Traffic Court, Island Traffic Authority, JCF and the Tax Administration to allow immediate online payment,**" said Mr. Grant.

The Traffic Ticket Management System (TTMS) is a centralized web-based system aimed at improving the management of traffic tickets throughout the various stages and provides real-time access to the traffic ticketing data.

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