



**PRESS RELEASE
FOR IMMEDIATE RELEASE**

Thursday, March 12, 2026



Minister of State in the Ministry of National Security and Peace, the Hon. Juliet Cuthbert-Flynn (centre), is flanked by Chief Executive Officer, Passport Immigration and Citizenship Agency (PICA), Mr. Garth Williams (second left), Chief Executive Officer, Management Institute for National Development (MIND), Dr. Ruby Brown (second right), Director Public Service Capability Development at MIND, Mrs. Natasha Gordon-Miller (left) and MIND's Director Business Development and Communications, Mrs. Prudence James Townsend after signing a Memorandum of Understanding (MOU) between PICA and MIND on March 12, 2026 at the Ministry's Oxford Road offices. The MOU will see the development of customised training programmes and structured learning pathways for PICA staff.

PICA and MIND Sign Landmark MOU to Strengthen Public Service Capacity

The Passport, Immigration and Citizenship Agency (PICA) and the Management Institute for National Development (MIND) have signed a Memorandum of Understanding (MOU) to develop customised training programmes and structured learning pathways for PICA staff.

Under this strategic partnership, MIND will collaborate with PICA to design and deliver specialised training, tailored to the Agency's operational mandate, reinforcing Jamaica's national security architecture and advancing public sector transformation.



Speaking at the signing ceremony on Thursday, March 12, Minister of State in the Ministry of National Security and Peace, the Hon. Juliet Cuthbert-Flynn, emphasised that the agreement represents more than a formal partnership.

“This collaboration embodies a shared commitment to strengthen public service in Jamaica, particularly the critical institutions within our national security framework,” Minister Cuthbert-Flynn said.

“The creation of customised training programmes is both timely and significant as the initiative will ensure PICA’s highly specialised functions are reflected within the security and protective services professional group under the Public Sector learning Framework,” the State Minister continued.

She added that the MOU supports PICA’s ongoing organisational transformation and its ambition to become a world-class border management and identity service organisation.

Dr. Ruby Brown, Chief Executive Officer, MIND, described the agreement as a catalyst for leadership and learning.

“This MOU is more than a simple collaboration. It will help shape leadership and learning in practical ways, which is absolutely important given PICA’s role at the heart of border management and public service delivery in Jamaica,” Dr. Brown said.

Meanwhile, PICA’s Chief Executive Officer, Mr. Garth Williams, hailed the signing as a **“significant milestone”**.

“By formalising this strategic partnership with MIND, we are creating opportunities to upskill our staff, enabling professional growth while delivering a ‘best in class’ experience in service delivery,” Mr. Williams said.

The MOU, which will last for three (3) years with provisions for extension, aligns with the Government of Jamaica’s Public Sector Learning and Development Policy and Outcome 6 (Effective Governance) of Vision 2030 Jamaica National Development Plan.

This outcome emphasises building a capable, professional and responsive public service.

