



**Government  
of Jamaica**



## **REQUEST FOR EXPRESSIONS OF INTEREST**

### **SURVEILLANCE TRAINING IN CCTV CONTROL ROOM AND CCTV SYSTEM DESIGN**

Institution: Inter-American Development Bank

Country: Jamaica

Project: Security Strengthening Project (SSP)

Loan/Credit/Grant No.: JA-L1074

Contract/Bid No. : MNS/SSP/2021/05/REOI-001

Deadline: 30 June 2021

#### **Abstract:**

The Government of Jamaica through the Ministry of National Security (MNS) is implementing the Security Strengthening Project (SSP) which is comprised of the following three (3) components:

- (i) Violent crime prevention and management;
- (ii) Improving investigative capabilities for homicides and;
- (iii) Change Management and Communications.

The Security Strengthening Project is aligned with the Sector Strategy on Institutions for Growth and Social welfare (GN-2587-2 and the Sector Framework for Citizen Security and Justice (OP-1201). The project is consistent with the 2016-2021 IDBG Country Strategy with Jamaica (GN-2868) and will contribute to the Corporate Results Framework (CRF) 2016-2019 (GN-2727-6) output indicators of: (i) Government agencies benefited by projects that strengthen technological and managerial tools to improve public service delivery; and (ii) Crime information systems strengthened. The project is also aligned with the 2017 Jamaica's Ministry of National Security Five Pillar Strategy for Crime Prevention and Citizen Security.

The Ministry of National Security *has received* financing from *the Inter-American Development Bank (IDB)*, and it intends to apply part of the proceeds to payments under the project Security Strengthening Project (SSP), for a firm to undertake a Surveillance Training in CCTV Control Room and CCTV System Design.

The Ministry of National Security now invites suitably qualified consulting firms to submit their Expressions of Interest (EOI) to undertake the Surveillance Training in CCTV Control Room and CCTV System Design. Your EOI must include details of your Firm's relevant experience and

qualifications to perform the services. Only shortlisted firms will be contacted and requested to submit a combined technical-price proposal.

### **Consultancy Objective**

The objectives of the Surveillance Technical Specialist Firm is to:

- a) Provide a one time, off-the-shelf, self-paced training in CCTV System Design and CCTV Control Room
- b) Provide training to a select group from JCF, Technology branch, DCS as well as Instructors from NPCJ to strengthen their capacity in delivery services in surveillance
- c) Provide training that will allow key persons in the MNS to be offer support in the execution of surveillance to ensure greater efficiency and efficacy.
- d) Provide training that will armour team members with the requisite skills and knowledge in making design decisions relating to surveillance at the supervisory level
- e) Provide training geared at equipping team members to be more informed regarding configuration around surveillance.

### **More specifically, the consulting firm is required to:**

- Provide all content, outline, handouts, manuals, and assessments materials for program in CCTV Control Room and CCTV System Design

Training Service and Implementation will

- Produce a training delivery schedule with full itinerary of the events
- Organize training venue, training materials and other necessary arrangements for the participants to attend in the training online delivery
- Deliver training using online approach
- Deliver training program for CCTV Control Room and CCTV System Design
- Train a minimum of 8 operators for both courses

Feedback, Monitoring and Evaluation services will seek to

- Compile and submit feedback on training for each training program along with attendance registers of the participants
- Report based on session objectives and assessment and evaluation of participants.
- Provide results on assessments done
- Provide certification upon completion of courses

Support needed will

- Provide orientation to team in preparation for courses
- Prepare proposal/workplan, including cost per participant and agenda.

**This procurement process requires consultants to have the following specific experience and/or capabilities:**

**Qualifications:**

The proposed team must include persons with the qualifications, skills and experience below. The proposal must also include the team member who will be coordinating the effort of the proposed team and who will function as the single point of contact for SSP.

- **Academic Degree / Level & Years of Professional Work Experience:**
  - ISO Ratified
  - Internationally recognized certification in surveillance management
  - At least eight (8) years of experience in training in CCTV Control Room and CCTV System Design or related field
  - Capacity and ability to provide training in field
  - Record of successful delivery of similar engagements
  - Record of above average customer satisfaction and feedback
  - Clientele list includes local and international personnel

A Consulting firm will be selected in accordance with the procedures set out in the Inter-American Development Bank: [Policies for the Selection and Contracting of Consultants financed by the Inter-American Development Bank](#) GN-2350-9 for Quality-and Cost-Based Selection (QCBS). The selection of the Consultant will also be in accordance with the Government of Jamaica's Public Procurement Act (2015).

The full detail of the engagement is included in the Terms of Reference which can be viewed at [www.mns.gov.jm](http://www.mns.gov.jm). The closing date for submission of Expressions of Interest is **Wednesday June 30, 2021 at 2:00 pm** and must be delivered to [peu@mns.gov.jm](mailto:peu@mns.gov.jm) or the address below. Late submissions will not be accepted.

**The Ministry of National Security reserves the right not to accept the lowest, or any other tender or to abort the tender process and reject all bids at any time prior to the award of contract without incurring any liability.**

**Attn: Procurement Specialist  
Ministry of National Security  
Security Strengthening Project  
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