



Government of Jamaica



MINISTRY OF NATIONAL SECURITY

REQUEST FOR EXPRESSIONS OF INTEREST TECHNICAL SPECIALIST CONSULTANT, TRAINING TECHNOLOGY

Institution: Inter-American Development Bank

Country: Jamaica

Project: Security Strengthening Project (SSP)

Loan/Credit/Grant No.: JA-L1074

Contract/Bid No. : MNS/SSP/09/2019/EOI-002

Deadline: 24 September 2019

Abstract:

The Government of Jamaica through the Ministry of National Security (MNS) is implementing the Security Strengthening Project (SSP) which is comprised of the following three (3) components:

- (i) Violent crime prevention and management;
- (ii) Improving investigative capabilities for homicides and;
- (iii) Change Management and Communications.

The Security Strengthening Project is aligned with the Sector Strategy on Institutions for Growth and Social welfare (GN-2587-2 and the Sector Framework for Citizen Security and Justice (OP-1201). The project is consistent with the 2016-2021 IDBG Country Strategy with Jamaica (GN-2868) and will contribute to the Corporate Results Framework (CRF) 2016-2019 (GN-2727-6) output indicators of: (i) Government agencies benefited by projects that strengthen technological and managerial tools to improve public service delivery; and (ii) Crime information systems strengthened. The project is also aligned with the 2017 Jamaica's Ministry of National Security Five Pillar Strategy for Crime Prevention and Citizen Security.

The Ministry of National Security *has received* financing from the *Inter-American Development Bank (IDB)*, and it intends to apply part of the proceeds to payments under the project Security Strengthening Project (SSP), for a firm to undertake the Training Technology Specialist Consultant.

The Ministry of National Security now invites suitably qualified consulting firms to submit their Expressions of Interest (EOI) to undertake the Training Technology Specialist Consultant. Your EOI must include details of your Firm's relevant experience and qualifications to perform the services.

Consultancy Objective

The Objective of the consultancy is to assess the technologies that are being used to support learning programmes for the JCF. Make an assessment of the landscape of current learning and learning support technologies available. Make recommendations on the learning technologies to be used to support current and future learning programmes and initiatives, including: (i) learning progress, (ii) measurement of achievement and (iii) delivery of content and practice;

Develop a roadmap to show the proposed roll out of the technologies to be used during the project and those to follow.

The technologies in scope must take into consideration the JCF geographical presence, their working mode and the realities of the sector in which they operate.

More specifically, the consulting firm is required to:

- Review the current technologies in use and available for supporting continuous learning within JCF.
- Technologies to include computing hardware and software, presentation equipment and training distribution equipment as well as evaluation and feedback technologies
- Identify the technologies that would be best suited for the project and for the JCF medium term mandates.
- Provide a roadmap for the acquisition and roll out of the recommended technologies.
- Provide procurement guidelines and TORs for the technologies approved for the scope of the project
- Provide implementation strategy for the roll out of the technologies approved.
- Documents a detailed work plan for the acquisition and roll out of all approved technology components related to the design and delivery of learning during the project timeline
- Develop the process for managing and using the technologies to support the Learning programmes. Include a quality checklist which covers standards, operating guidelines and procedures- among other things-as needed.

This procurement process requires consultants to have the following specific experience and/or capabilities:

Qualifications:

The proposed team must include assignment of key staff with the qualifications, skills and experience below. The proposal must also include the team member who will be coordinating the effort of the proposed team and who will function as the single point of contact for SSP.

Academic Degree/ level & Years of Professional Work Experience:

- Post Graduate Degree and/or Master's Degree in Information Technology, Computer Science/Engineering, Project Management, Business/Public Administration, Training, Criminology or other relevant discipline.
- At least 10 years of experience in Training with specific experience in delivering this type of consultancy
- General knowledge and understanding of ICT.
- Previous experience in the design and implementation of Training solution is mandatory.
- Good organizational, analytical, team-building, problem solving, communication and negotiating (including conflict resolution) skills.
- Excellent writing skills and command of the English Language (oral and written).

A Consulting firm will be selected in accordance with the procedures set out in the Inter-American Development Bank: [Policies for the Selection and Contracting of Consultants financed by the Inter-American Development Bank](#) GN-2350-9 for consulting firms. The selection of the Consultant will also be in accordance with the procurement policies of the Government of Jamaica.

The full detail of the engagement is included in the Terms of Reference which can be viewed at www.mns.gov.jm. The closing date for submission of Expressions of Interest is **Tuesday September 24, 2019 at 4:00 pm** and must be delivered to sspprocurement@mns.gov.jm or the address below. Late submissions will not be accepted.

**Attn: Procurement Specialist
Ministry of National Security
Security Strengthening Project
Shops 31 – 32
Kingston Mall
Kingston
Jamaica WI**